

**18<sup>th</sup> July, 2014**

In 2013 November, Op. Electronics Ltd. consigned our shipper to send TOP GUN Marksmanship Training Systems to our Shipping Center in Las Vegas. We received notice that two cartons were reportedly missing in January, 2014. However, we discovered that ALL of the reportedly missing products were being sold on eBay for much lower than the retail price, as of February, 2014.

We recognize that people who purchased TOP GUN (TG-TS) sets off the eBay website are innocent third parties. However, as these sets were not distributed initially through authorized channels, they did not come with after-sales support, including warranty, registration and technical support.

To resolve this situation, Op.E would like to offer the following solution:

**Users who purchased units from eBay will be able to obtain full support, at a fee of \$100.00.**

If you would like to go through with this solution, please email us at [marketing@digiopto.com](mailto:marketing@digiopto.com), and we will follow up with you as soon as possible.

We apologize for the inconvenience this has caused, and if you have any questions, please do not hesitate to email us.

Sincerely,

Marketing department  
Op.Electronics Ltd.